



**CITY OF THE DALLES**  
Department of Public Works  
1215 West First Street  
The Dalles, Oregon 97058

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## PRESS RELEASE

**DATE:** November 7, 2017

**TOPIC:** Prevent Frozen Water Pipes

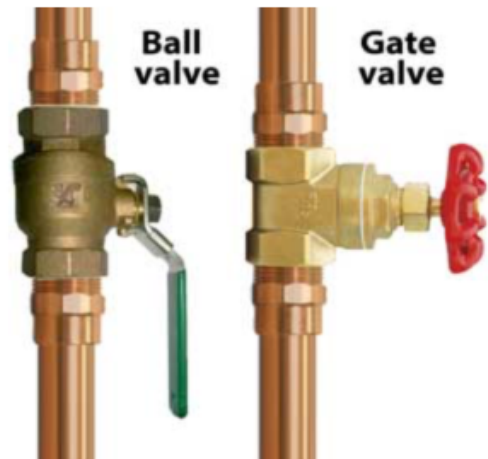
**CONTACT:** City of The Dalles Public Works Department (541) 296-5401

**FOR RELEASE:** IMMEDIATELY

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You can save yourself the hassle and cost of emergency repairs by taking a few simple steps to reduce the risk of burst pipes before freezing weather sets in:

- Check that your water meter is insulated: Lift the small metal door on your water meter. If the thermal blanket is missing, call the Public Works Department. Please do not pull out your meter lid to check if it is insulated because you could accidentally damage the wire connected to the meter box lid.
- Drain or blow out all irrigation systems.
- Remove hoses from outside faucets and install an insulated cover on faucets.
- Insulate or install heat tape on water pipes exposed to the cold.
- If you have installed heat tapes, check to be sure they are working.
- Make sure all foundation vents are closed or plugged.
- Secure basements against the cold. Fill drafty cracks and repair broken windows.
- Look for your main shut-off valve, usually located where the water pipe enters your house. If you do not have a main shut-off valve, install one in case of emergency.



Be ready for a water emergency. Look for your main shut-off valve, usually located where the water supply pipe enters your house. Two typical valve styles are shown.

Look for an informational flyer in your November water bill or go to [thedalles.org/water\\_distribution](http://thedalles.org/water_distribution)

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--see attached informational flyer/bill insert--